



Job Posting – Department of Public Works
Clerk

Pay Range:

\$18.00-\$20.00 per hour depending on experience. In office, 40 hours a week, Monday-Friday.

Benefits:

The City of Berkley offers a competitive benefit package including low deductible, low premium, low deductible medical insurance, dental and vision, paid time off, short term and long-term disability, life insurance, and a generous 401 (a) match.

Duties:

- Provide customer service to the public by answering phones, providing general information and directing calls/visitors to the appropriate party.
- Maintain water-billing system including preparation, billing, and mailing of utility charges, data entry of meter readings, and documenting service requests.
- Prepare, file and make copies of utility billings and receivables for monthly reporting and other files. Follow procedures for final bills, non-payment, and shut-off notices.
- Assist in all major emergencies related to water, wastewater, and public works on a 24-hour call basis. Dispatch work for crews and serve as central communication contact for responding teams.
- Attend various workshops, meetings, and seminars, as necessary, to help monitor and communicate any operational changes to programs and services.
- Serves as the Treasury Clerk Backup. Provide clerical support to other City Departments on an as-needed basis.
- Other duties as assigned.

Requirements:

- Must possess a high school diploma or equivalent (G.E.D).
- Must be at least 18 years of age at the time of application.
- Two years of experience as an accounts clerk, secretary, or office assistant, preferably in a municipal or construction office setting. Vocational training in bookkeeping, records management, or office administration a plus.
- Considerable knowledge and expertise in the use of personal computers, including word processing, database, and spreadsheet software. Experience using BS&A billing software preferred.
- Courteous and positive attitude in dealing with members of the public and employees.
- Ability to read, write and speak English.

To Apply:

Please submit a completed application to Human Resources Director Jessica Stover at hr@berkleymi.gov . Applications must be submitted via email. This position is open until filled.

Applications can be downloaded on the City website located at: <https://www.berkleymi.gov/employment>

EEO/ADA Statement:

This announcement is only a summary of the position, its duties, job requirements and compensation. Further information is available from the Human Resources Department. The City of Berkley does not discriminate in its employment or any other programs or activities on the basis, of sex, race, color, age, height, weight, marital status, national origin, religion, arrest record, physical or mental disability, family status, sexual orientation, gender identity or any other protected category. We provide reasonable accommodation for qualified individuals with a disability if requested. Individuals with special needs who may require assistance with the application process should contact the Human Resources Department at (248) 658-3356 or Jstover@berkleymi.gov if auxiliary aids or services are needed. Reasonable advanced notice is required.